



Hotel Information

Adapter	We lend adapter in exchange for a depot at the reception.	
Bar	Our Verena-Bar is in the house "Urs".	
Bed linen	Additional blankets and pillows are available on request. For allergy sufferers we also have bed linen available.	
Breakfast	Enjoy our buffet in the breakfast room "Theben" in the house "Viktor"	
	Monday to Friday	06.30am to 09.00am
	Saturday and Sunday	08.00am to 10.00am
Business Corner	Our Business Corner is in the house "Urs".	
	There you will find a notebook with internet connection and a printer (black/white) for free.	
	For colour printouts, copies, scans, or faxes, please see "Copy Service".	
Cab	Jura Taxi, Grenchen	0800 786 508
	Taxi Hammer, Solothurn	032 622 44 44
Charger	We lend charger at the reception.	
Check-In	Our rooms are ready for occupancy from 5pm.	
Check-Out	We kindly ask you to vacate your room by 10am.	
Children's playground	Right by the terrace is a large children's playground.	
Complaints	Please inform us about any problems. It is our aim to make your stay as pleasant as possible.	
Copy service	We will gladly copy/scan your documents and send your fax messages. Please contact the reception for further information. You also have the possibility to use our Business Corner. See "Business Corner"	
Doctor	Ärztzentrum Bettlach AG	032 644 28 28
	Solothurn Hospital	032 627 31 21
	Ambulance/emergency	144
Dogs	Reservations with dogs are only possible in rooms without carpet for hygienic and allergic reasons. We charge CHF 20.00 per night/dog.	
	We are also happy to welcome your four-legged friends in the "guestroom" or on the terrace.	

Electric-car	Charging stations are available for electric cars (for a small fee).								
Emergency call	<table> <tr> <td>Internal: Telephone no.</td> <td>400</td> </tr> <tr> <td>External: Police</td> <td>117</td> </tr> <tr> <td>Ambulance</td> <td>144</td> </tr> <tr> <td>Fire department</td> <td>118</td> </tr> </table>	Internal: Telephone no.	400	External: Police	117	Ambulance	144	Fire department	118
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Fire department	118								
Excursion	See appendix "Tips for leisure activities"								
Fitness	<p>Kakadu leisure sports facility is in the immediate vicinity (250m). For hotel guests the entrance for the fitness is free of charge. Please obtain an access card at the hotel reception.</p> <p>Please take a hand/bath towel with you. You can get more at the reception.</p>								
Foreign Exchange	You can change Euro, GBP and USD into Swiss Francs at the current hotel exchange rate.								
Guest Bills	Consumation in the restaurant must be paid directly.								
Hygiene articles	Such as Soap, Kleenex and shower gel/shampoo are available in the room free of charge. If you need further articles (toothbrush), we sell them at the reception.								
Internet	<p>The free Public Wireless LAN from Swisscom offers fast and easy Internet access.</p> <p><u>Free Voucher Login:</u></p> <ul style="list-style-type: none"> -Connect to PWLAN network: Urs & Viktor Log-in -Internet browser opens automatically or go to login page www.pwlan.ch -Select Free Voucher Login at the top -Click on the link: Obtain a free voucher (identification by credit card) -Follow the instructions and provide the requested information (your credit card will not be charged) -You will now receive access data with which you can log in on the login page under "Free Voucher Login". 								
Ironing service	See "Laundry service"								
Laundry service	<p>You can leave your laundry in the laundry bag provided at the reception. The return of your washed and/or ironed clothes is within 24 hours on weekdays.</p> <p>Express laundry is charged with a 50% surcharge.</p>								

Library	In the breakfast room "Theben" or in the restaurant there are current newspapers.
Lost and found office	Please ask at the reception about leftover items.
Medicine cabinet	For minor injuries, please contact reception. For major emergencies see "Emergency call".
Mineral water	The bottle of mineral water in the room is free and our tap water may be drunk without hesitation.
Minibar	For ecological reasons there is no minibar in the room. You can order drinks directly at the buffet in the restaurant and take them to your room.
Newspapers	Newspapers are available in our breakfast room "Theben" and in the Restaurant.
Night entrance	Please take your room key with you if you return after 10pm. It also serves as a door opener for the corresponding hotel entrance. The reception desk is not occupied during the night.
Nuclear power plant incident	As a protective measure of the federal government in case of a serious nuclear power plant incident, our house has potassium iodide 65AApot tablets. This and detailed information are available at the reception desk in case of an incident.
Parking spaces	There are enough free parking spaces available; both at the main entrance of the hotel and on the south side.
Payment Methods	Our preferred payment methods are: -Cash (also EUR, USD, GBP) -Maestro/V-Pay -Postcard -TWINT We also accept Visa, Mastercard, JCB, Diners, American Express, CUP.
Phone	To establish an outside line / direct dial to an external number, dial "0", then the desired phone number. National and international telephone calls are free of charge. To call into another room please dial the room number.

Railroad station	The Bettlach railroad station can be reached in 5 minutes on foot. For the timetable please contact the reception or check www.sbb.ch .
Reception	Our reception is staffed as follows: Monday to Friday from 07.00am – 09.00pm Saturday and Sunday from 10.00am – 13.00pm If there is no one at reception, please dial 400 by the phone on the counter.
Restaurants	Restaurant is open as follows: Monday to Saturday from 09.00am – 10.00pm Sunday 09.00am – 05.00pm Opening hours kitchen Monday to Saturday from 11.30am – 2.30pm and 5.30pm – 10.00pm Sunday 11.30am – 05.00pm
Room services	We ask you to eat in our restaurants. You can order drinks and food directly at the buffet and take it with you to your room.
Shoe cleaning	You will find a shoe cleaning cloth in your room.
Stamps	Can be obtained at the reception.
Swimming pools	See appendix "Tips for leisure activities".
Terrace	You can access the terrace through the foyer by the "Wintergarten".
TV/Radio	When you switch on the TV an select the "TV Guide" button, a station overview with the current program appears. (incl. radio) You can also use the TV in your room to access the Internet. Select the browser with the content button on your remote control. Do you need a keyboard? The reception will be happy to provide you with one.
Umbrella	We lend umbrellas at the reception.
Wake-up call	Please contact the reception.

Tips for leisure activities

Nearby cities

Solothurn

Solothurn, also called the most beautiful baroque city in Switzerland, is a charming little town on the Aare. If you would like to find out more and why the number 11 is omnipresent, we recommend one of many interesting, guided tours. Of course, you can also explore the city on your own.

⇒ www.solothurn-city.ch / 032 626 46 46

Grenchen

Grenchen, the self-proclaimed technology city in the countryside. Known for renowned companies in the watch industry and medical technology. Accompanied city or even airport tours can be arranged individually on request.

⇒ www.grenchentourismus.ch / 032 644 32 11

Biel

Biel situated on the lake of the same name. The city is not only characterized by its watch companies but has much more to offer. Stroll through the historic old town or taste freshly caught fish and a glass of wine from the region.

⇒ www.biel-seeland.ch / 032 329 84 84

Walking/Jogging/Hiking

Aare/Witi/Altreu

Stroll/jog along the Aare and enjoy the peace and quiet by the water. Combine this pleasure, for example, with a visit to the stork settlement in Altreu (30 minutes on foot).

⇒ www.infowiti.ch / 032 623 51 51

local mountains

In the heights of the "Jürasüdfuss" you can enjoy a magnificent panorama of the Alps and the Midland. Whether summer or winter, there are numerous activities to do.

⇒ www.bettlachberg.ch

⇒ www.grenchenberge.ch

⇒ www.solothurn-city.ch/de/entdeckungen/naturschoenheiten/weissenstein.5139.html

⇒ www.seilbahn-weissenstein.ch

⇒ www.balmberg.ch

⇒ www.seilpark-balmberg.ch

Verena-Gorge

Discover the mystical Verena-Gorge near Solothurn. Take a walk to the hermitage and recharge your batteries with the wonderful peace and quiet.

⇒ www.solothurn-city.ch/de/aktiv/wanderland/verenaschlucht-und-die-einsiedelei.1207.html

Sport/Wellness

Kakadu Leisure Sports Facility

For hotel guests the use of the fitness room is free of charge. Ask at the reception for the access card and free towels. The recreational area is only 3 minutes walking distance away and offers a lot more.

⇒ www.kakadu.ch / 032 645 11 11

Sports centre Zuchwil

In the sports centre Zuchwil, which can be reached in 20 minutes by car, there is a lot to experience: large outdoor pool, indoor swimming pool with heated wellness pool, sauna area, miniature golf in summer, skating rink in winter and a self-service restaurant.

⇒ www.szzag.ch / 032 686 55 55

Outdoor pool Grenchen

The open-air swimming pool was built in Grenchen in 1956 and is 5 minutes away by car. The preservation of the building is one of the reasons why Grenchen was awarded the "Wakkerpreis" in 2008.

⇒ www.badi-info.ch/a/grenchen-schwimmbad.html / 032 653 09 07

Cycling

Cycling in Switzerland

Bettlach lies directly on the Midland Route 5 and Aare Route 8 of Switzerland-Mobility. The flat Midland region is ideal for cycling excursions, whether it be short, leisurely rides between Solothurn and Biel/Bienne or tours of several days' duration through Switzerland.

⇒ www.veloland.ch

Velodrome

Grenchen is increasingly developing into a bicycle city. The bicycle manufacturer BMC is based there. The Tissot-Velodrome, opened in 2013, is also well worth seeing. Watch a race, pedal yourself on a taster course or have all the details explained to you on a guided tour.

⇒ www.tissotvelodrome.ch / 032 654 20 40

Aare-boat trip

How about a leisurely boat trip on the Aare? Or let yourself be inspired for more extensive tours such as a three-lake cruise. During a stopover on St. Peter's Island, you will walk in the footsteps of Jean-Jacques Rousseau.

⇒ www.bielersee.ch / 032 329 88 11

⇒ www.schiffaare.ch

Wine tasting

Taste full-bodied wines from the Biel/Bienne region. Addresses can be obtained from the Information Office for Lake Biel Wines. Tasting events are also held several times a year at our supplier Hugi Wine in Selzach.

⇒ www.hugiweine.ch / 032 641 33 33

⇒ www.bielerseewein.ch / 032 315 27 18

Brewing

If you prefer a "cool blonde", you can get an insight into the art of brewing at the beer producer "Öufi-Bier" in Solothurn.

⇒ www.oeufi-bier.ch / 032 530 53 11

Coffee roasting

Immerse yourself in the wonderful world of coffee. On request, the Oetterli coffee roastery in Solothurn also offers guided tours.

⇒ www.oetterlikaffee.ch / 032 622 80 81

Entertainment venues

Bowling

In the Bowling centre Bellach the fun does not come too briefly. The entertainment location has several bowling alleys, billiard tables, slot machines and a cosy lounge.

⇒ www.bowling-bellach.ch / 032 618 40 40

Billiards

⇒ See "Kakadu leisure sport Facility"

⇒ See "Bowling Bellach"

Cinema

Watch a good movie again? In Grenchen, Solothurn or Biel there is a variety of cinemas, also in different languages (mostly German, English or French).

⇒ www.cineman.ch/kinoprogramm/grenchen-oder-solothurn-oder-biel

Further

Was there no suitable leisure idea for you? Please ask at the reception. We will gladly advise you! We are also informed about current events.